

Dear Fellow Pet Lover,

First and foremost, I hope this email finds you and your loved ones healthy and safe. This is an unprecedented time for California and for Central California SPCA (CCSPCA). California's "shelter in place" order has impacted the important work our staff does on a daily basis and our ability to find forever homes for our animals, though we must adjust accordingly.

We are limiting and in some cases, suspending, many of our services until further notice. Essential staff who care for the well-being of our animals will continue their work on-site daily.

So what does this mean for our daily operations?

As the city of Fresno's Animal Control Service provider and an essential city service, the following CCSPCA operations will not stop:

- Pick-up of stray dogs (loose or confined), deceased animals, sick/injured cats
- Pick-up of owner deceased animal (only if owner does not have transportation)
- Emergency calls for all animals wildlife or domestic
- Pick-up of owner requested euthanasia (only if animal is sick, injured, and owner does not have transportation)
- Bite quarantines
- Humane investigations

The following shelter services will continue by appointment only until further notice:

- Stray animal drop-off and reclaims
 - Call 559-233-7722 x111
- Owner surrenders and cremations
 - Call 559-233-7722 x116
- Adoptions
 - Call 559-233-7722 x119
- Fosters
 - Call 559-233-7722 x118
- Rescues
 - Call 559-233-7722 x223

Note: Appointments are not needed for any sick or injured animal drop-offs.

The following services will be suspended until further notice:

- Vaccination clinics
- Spay/neuter surgeries for the public
- Enforcement of the following:
 - Licensing
 - Complaints of excess animals
- All education activity
- All volunteer activity
- All events
- Off-site adoptions
- Non-emergency stray cat pick-up
- Non-emergency owner surrender pick-up
- Gift/Pet Supply store
- Public use of training yard
- Intake of healthy wildlife

We are proud to be the first responders on behalf of the city of Fresno and saving animal lives on a daily basis is a responsibility we take seriously. Although we are contracted to conduct Animal Control Services and Rabies Control Enforcement within Fresno City, we are not federally, state, or locally funded and do not receive aid from any national organization (including the ASPCA). Thanks to you and our other generous donors, we've been able to offer low-cost vaccinations, spay/neuter services and find homes for countless animals. Now, we need your donations to help give daily care for our animals.

During this time of crisis, your support will allow us to:

- 1. Continue medical care for animals within the shelter
- 2. Provide food and enrichment for hundreds of animals in care
- 3. Aid with sanitization to combat the spread of COVID-19

In the coming days and weeks we will continue to update you, Fellow Pet Lover, with shelter updates, animal care tips and behind-the-scenes photos of our employees doing what they do best — caring for the animals of our community.

Linda Van Kil

Linda Van Kirk Executive Director

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